

# SUSTAINABILITY POLICY

Sofitel Legend The Grand Amsterdam is a five-star luxury hotel in the centre of Amsterdam. The hotel is committed to achieving best-practice environmental and social sustainability and has partnered with the world's leading Benchmarking and Certification programme.

The monumental building of The Grand has been part of Amsterdam's cultural heritage since 1578. In addition to the 178 hotel rooms, the hotel features conference facilities, a spa and fitness area with an indoor pool, and multiple food & beverage outlets which are open to the public.

The Grand recognizes that daily activities have the potential for negative impacts on the environment and community if not properly managed. We have therefore implemented an Environmental and Energy Management System that adheres to national and international standards.

The Grand is committed to continual improvement measured by annual Benchmarking Assessments. To minimize our impact on the environment, we implement sustainable initiatives that focus on improving the hotel's performance, reducing waste generation, and optimizing energy and water usage. We are committed to reducing our GHG emissions and actively involved in our neighbourhood community.

The Grand comply with all relevant legislation and regulations and aims to achieve international best practices. An appointed Sustainability & CSR Coordinator is responsible and engaged to enhance the hotel's sustainable practices.

Special consideration is given to employing and empowering local employees, and wherever possible sustainable products and services will be sourced locally in accordance with the Fair Trade principles.

We present our commitment to social sustainability and the environment to all key stakeholders, including staff, guests, suppliers and contractors.



**Emmy Stoel**

General Manager

Amsterdam, November 2022

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We use the six sustainability pillars as a framework to set goals and monitor our progress in social inclusion, environmental sustainability, and prosperity. These six pillars serve as the foundation for the sustainability department's daily operation and form the basis for the interaction between the Planet 21 team and the other departments. Planet 21 is a project encouraged and guided by Accor, that focuses on the improvement of the sustainability practices of their hotels. As part of its employee well-being program and to preserve the work-life balance, The Grand has the Be Balanced team, which is supervised by Human Resources.

## Banning single-use plastic

- OK compost at-home amenities
- FSC & recycled paper amenities
- PLA and new technologies

## Energy Efficiency

- Renewable energy sources
- Envelope Improvement
- New Technology
- Reporting

## Responsible Suppliers

- Locally sourced products
- Responsible farming & catching
- Low environmental footprint products
- Small businesses & start-ups

## Local Community

- Diversity and Inclusion
- Giving back to the city unfortunate groups
- Engaging in city development

## Circularity

- Reuse
- Reduce
- Recycle
- Refurbish

## Waste Management

- Improving stream purity
- Electric transportation
- Reporting



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