

Sustainability *policy*

Sofitel Legend The Grand Amsterdam is a five-star luxury hotel in the center of Amsterdam. The hotel is committed to achieving best-practice environmental and social sustainability and has partnered with EarthCheck, a global benchmarking and certification program. The hotel is currently holding an EarthCheck Silver certification level. Furthermore, it demonstrates its commitment to sustainability through its BREEAM In-Use Good certification, as well as its Green Key Gold certification.

The monumental building of The Grand has been part of Amsterdam's cultural heritage since 1578. In addition to the 178 hotel rooms, the hotel features conference facilities, a spa and fitness area with an indoor pool, and two restaurants and two bars that are open to the public.

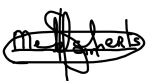
The Grand recognizes that daily activities have the potential for negative impacts on the environment and community if not properly managed. We have therefore implemented an Environmental and Energy Management System that adheres to national and international standards.

The Grand is committed to continual improvement measured by annual Benchmarking Assessments. To minimize our negative impact on the environment, we implement sustainable initiatives that focus on improving the hotel's performance, reducing (food) waste generation, and optimizing energy and water usage. We are committed to reducing our GHG emissions and becoming net zero by 2050, with a gradual reduction of at least 3,7% from the base year 2023. Moreover, progress and KPIs can be monitored in the hotels quarterly ESG Report since 2023.

The Grand complies with all relevant legislation and regulations and aims to achieve international best practices. An appointed ESG Manager is responsible and engaged to enhance the hotel's sustainable practices.

Special consideration is given to employing and empowering local employees, and wherever possible sustainable products and services will be sourced locally by the Fair Trade or Rainforest Alliance principles.

We present our commitment to social sustainability and the environment to all key stakeholders, including staff, guests, suppliers and contractors.



Stefan Melcherts
General Manager
Amsterdam, May 2026



THE GRAND
AMSTERDAM • 1578



Louisa Mandt
ESG Manager
Amsterdam, May 2026

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We use nine sustainability pillars as a framework to set goals and monitor our progress in social inclusion, environmental sustainability, and governance of the two mentioned. These nine pillars serve as the foundation for the sustainability department's daily operation and form the basis for the interaction between the hotel's Green Team and the other departments. The Green Team is a team of 10-15 members from all main hotel departments that focuses on the improvement of sustainability awareness and engagement within the hotel. As part of its employee well-being program and to preserve the work-life balance, The Grand has the Be Balanced team, which is supervised by People & Culture.

Banning Single-use Plastic

- OK Compost HOME Amenities where possible
- FSC & Recycled Paper Amenities where possible
- PHB & Starch and Other Natural Polymers where possible

Biodiversity & Land Use

- On-Site Green Areas
- Reduce Red Meat Consumption & Promotion
- Responsible Farming & Catching

Circularity

- Reduce (or Remove)
- Re-use
- Recycle

Energy & Carbon

- Renewable Energy Sources
- Envelope Improvement
- NZE & CRREM & BREEAM Methodology Reporting on GHG & Energy Efficiency

Food Waste Reduction

- Implementation of Orbisk smart waste monitors
- Smart Menu Planning with less food waste
- Collaboration with Too Good To Go

Local Community

- Diversity and Inclusion
- Giving back to Vulnerable Communities
- Engaging in City Development
- Employing people with a distance to the labour market

Pollution & Waste

- Improving Stream Purity
- Electric Transportation
- Reporting on Volume & Disposal

Responsible Procurement

- Locally Sourced Products
- Low Environmental Footprint Products

Water

- Implementation of smart water monitoring system Smartvatten
- Implementation of smart rainwater system for local irrigation (Hydrawise)



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