



HOUSERULES

THE GRAND BALL: CIRCUS EDITION

Sofitel Legend The Grand Amsterdam, Oudezijds Voorburgwal 197, 1012 EX Amsterdam, Netherlands

1. Overall

Always follow the instructions of the authorized persons designated by the management of Sofitel Legend the Grand Hotel (SLTGA). In situations where this is not the case, the management or the persons designated by the management (supervisors or security) will make the decisions.

2. Access to the event

Access to the event is only possible upon presentation of a valid admission ticket. Depending on the situation, you may be asked to show proof of identity, therefore it is mandatory to have some form of proof of identity with you.

The admission ticket will be converted into a wristband. This serves as an admission ticket when leaving or entering the event. Deliberately damaged or loosened wristbands no longer grant access to the event. It is prohibited to be in or to go to any part of SLTGA other than the part to which access has been granted.

Persons designated by SLTGA have the right to monitor anyone seeking access and to confiscate unauthorized items. Inspection is carried out by means of a visit and/or security search. Carrying out inspections and searches within SLTGA takes place during the entry and exit control or when the SLTGA sees a reasonable reason to do so at any other time. Within SLTGA, 'inspection' means checking bags, suitcases, boxes and everything you carry with you. A security search means the superficial touching of clothing, pockets and possibly shoes. If the above checks are refused, the visitor will not be given access to the event or will be removed from the building.

3. Strongly Prohibited

The following items are not allowed inside:

- a. Fireworks
- b. Weapons, knives, tools, or other objects that can be used as a weapon
- c. Objects and goods prohibited by law
- d. Soft/hard drugs and alcohol
- e. All other matters that may pose a danger to health, safety and/or public order (at SLTGA's discretion)
- f. Professional photo or film equipment without written permission from the SLTGA

4. At SLTGA

Visitors under the age of 18 are not permitted to consume alcohol. Furthermore, visitors aged 18 and over are not permitted to provide alcohol to minors. Persons designated by the management of SLTGA ensure compliance with the foregoing, whereby they can request visitors to show ID or a (18+) wristband issued by SLTGA. If the prohibition is violated, the visitor may be denied access to the SLTGA.

Smoking is only permitted in designated SLTGA smoking areas. Vape and e-cigarettes are seen as an equal to smoking products and therefore only permitted in designated smoking areas.

The possession, use and trade in (soft/hard) drugs is prohibited.

Furthermore, it is prohibited to behave in such a way, to make statements or to wear clothing that, in the sole opinion of the management, (may) cause a disturbance. SLTGA adheres to general standards of decency and manners. Annoying, unseemly, aggressive or intimidating behavior towards employees and other visitors is not accepted.

At SLTGA one can be exposed to noise levels above 80 dBA. Wearing hearing protection is your own responsibility. The management of SLTGA recommends using hearing protection to prevent hearing damage.

5. Recordings and Publications

Making professional photo, video or sound recordings is not permitted without prior written permission from the SLTGA management. SLTGA itself is entitled to make recordings of visitors to an event and to use them during and after the event.



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6. Incidents or first aid

Everyone at SLTGA must be aware of the escape routes that must be used in the event of an emergency. Instructions or directions from security personnel are followed immediately. SLTGA expressly requests that you report incidents or ask for help from the employees in the room.

7. (Camera) systems

The (camera) systems in the SLTGA record images and presence in the building 24 hours a day. SLTGA can show the police the recordings made by these systems if necessary for security reasons.

8. No compensation or refunds

Visiting SLTGA is entirely at your own risk. SLTGA is not responsible for any damage that a visitor suffers or will suffer as a result of a visit to SLTGA or a decision to cancel an event.

9. Denial of access, removal

The persons designated by the management of SLTGA are authorized to refuse access to or remove persons from SLTGA who do not comply with these house rules or in the event of disruptive or annoying behaviour, or other unacceptable behaviour that causes damage, could cause nuisance or injury.

In addition, an access ban may be imposed on these persons. The persons designated by the management of SLTGA are at all times authorized to deny access to SLTGA or to remove persons from SLTGA without giving any reason, without this person being entitled to compensation or reimbursement.

Any discovery of criminal offenses will be reported to the police at all times. The persons designated by the management of SLTGA are authorized to make an arrest in such cases and to hand over the person(s) to the police.