

Sustainability *policy*

Sofitel Legend The Grand Amsterdam is a five-star luxury hotel in the center of Amsterdam. The hotel is committed to achieving best-practice environmental and social sustainability and has partnered with the EarthCheck, global Benchmarking and Certification program.

The monumental building of The Grand has been part of Amsterdam's cultural heritage since 1578. In addition to the 178 hotel rooms, the hotel features conference facilities, a spa and fitness area with an indoor pool, and two restaurants and two bars that are open to the public.

The Grand recognizes that daily activities have the potential for negative impacts on the environment and community if not properly managed. We have therefore implemented an Environmental and Energy Management System that adheres to national and international standards.

The Grand is committed to continual improvement measured by annual Benchmarking Assessments. To minimize our impact on the environment, we implement sustainable initiatives that focus on improving the hotel's performance, reducing waste generation, and optimizing energy and water usage. We are committed to reducing our GHG emissions and becoming net zero by 2050, with a gradual reduction of at least 3,7% from the base year 2023. Moreover, progress and KPIs can be monitored in the hotels, quarterly ESG Report, since 2023.

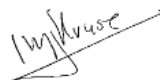
The Grand complies with all relevant legislation and regulations and aims to achieve international best practices. An appointed ESG Manager is responsible and engaged to enhance the hotel's sustainable practices.

Special consideration is given to employing and empowering local employees, and wherever possible sustainable products and services will be sourced locally by the Fair Trade principles.

We present our commitment to social sustainability and the environment to all key stakeholders, including staff, guests, suppliers and contractors.



Stefan Melcherts
General Manager
Amsterdam, July 2025



Isis Krüse
ESG Manager
Amsterdam, July 2025

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We use seven sustainability pillars as a framework to set goals and monitor our progress in social inclusion, environmental sustainability, and governance of the two mentioned. These seven pillars serve as the foundation for the sustainability department's daily operation and form the basis for the interaction between the hotel's Green Team and the other departments. Green Team is a team of 10-12 members from all main departments, that focuses on the improvement of sustainability awareness and the organization of Green Team within the hotel. As part of its employee well-being program and to preserve the work-life balance, The Grand has the Be Balanced team, which is supervised by Human Resources.

Banning Single-use Plastic

- OK Compost At-home Amenities where possible
- FSC & Recycled Paper Amenities where possible
- PHB & Starch and Other Natural Polymers where possible

Energy & Carbon

- Renewable Energy Sources
- Envelope Improvement
- NZE & CRREM & BREEAM Methodology Reporting on GHG, Energy Efficiency

Responsible Procurement

- Locally Sourced Products
- Low Environmental Footprint Products
- New Products Have to Be Analyzed Based on a LCA

Food Waste Reduction

- Implementation of Orbisk smart waste monitors
- Smart Menu Planning with less food waste

Local Community

- Diversity and Inclusion
- Giving Back to Vulnerable Communities
- Engaging in City Development
- Working with a distance to the labour market

Circularity

- Reduce (or remove)
- Re-use
- Recycle

Pollution & Waste

- Improving Stream Purity
- Electric Transportation
- Reporting on Volume & Disposal

Biodiversity & Land Use

- On-site Green Areas
- Reduce Red Meat Consumption & Promotion
- Responsible Farming & Catching



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AMSTERDAM • 1578



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